



Market Terms and Conditions

1. Westside Markets is all about making things as simple and safe as possible for everyone so that we can have the best community market possible, but there are a few terms and conditions that we have to help us all out when we are planning and organising for each market.
2. By submitting an application for a Stall at the Westside Markets, the Stallholder acknowledges that they have read, understood and agree to comply with the Terms and Conditions, and the exclusion of liability and indemnity.
3. Any damage found to equipment, landscaping, lighting, lessor's (property owners) and/or market owner's property will be charged to the individual responsible.
4. You must be registered as a stall holder to book a stall. Once registered you can book your stall. Each booking will be reviewed to confirm acceptance or rejected according to established rules and operational requirements for the market.
5. Booking cancellations by the stall holder will only be refunded or moved to another date if cancelled by the Sunday night before the said market and at the discretion of Westside Markets.
6. Should Westside Markets have to make the decision of not proceeding with a market due to bad weather forecast, or property owner discretion, the final decision will be announced on the Friday evening before the market. This will be in hope that the weather may improve and our huge efforts to promote the market do not go to waste.
7. Should Westside Markets announce the decision to cancel a market on the Friday evening before a market due to bad weather forecast, stalls booked will be refunded, or moved to the next market.

8. All stall holders attending a market must have adequate public liability insurance to attend a market, a minimum of \$20 million in coverage. A copy of the insurance to be given to Westside Markets prior to the market. It is the responsibility of the stall holder to renew the insurance and forward to Westside Markets prior to attending the next market.

- G. If you are operating a food stall you will be required to hold a Temporary Food Stall License. Contact the Brisbane City Council on 133 263 or visit the Council's website: www.brisbane.qld.gov.au for further information.

10. Twilight Markets will be using flood lighting however, you will need to bring your own battery-operated lighting to light up your stall.

11. All stall holders attending a market with a marquee must have adequate weights to secure their marquee. Each leg of the marquee should have 15kg weights.

It is the right of the Westside Markets owner/coordinator to ask the stallholder to leave if they do not have adequate weights on their marquee, with no refund of stall fee.

12. All stall holders attending a market must follow the plan and directions of the Westside Market Coordinators for that market.

13. When entering and exiting the market, for safety all vehicles are to have their hazard lights on and to drive at walking speed.

14. Early pack up is not allowed unless prior approval is given or the Market Coordinators give the direction to pack up. Any stall holder approved to leave a market early, and their vehicle is on the market grounds, will need to be escorted off site by a Market Coordinator.

15. For sites that don't have a car space to leave the car next to the marquee (Middle section):
 - drive to your site, unload within your site space and drive to the stall holder parking BEFORE you start to set up.



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- With packing down, do not bring your car onto the grounds until you are COMPLETELY packed down ready to load the car.
16. For sites with a car space to leave the car next to the marquee (outside section):
 - Drive forward through the marquee space so your boot is close to where the back of the marquee is. DO NOT park sideways as this will take up too much space. There is only space for 1 car.
 17. Stallholders are asked to take all their rubbish with them, do not leave any on site.
 18. Nasty, aggressive or abusive behaviour will not be tolerated from any stall holder and will result in removal from the stall holder register for Westside Markets.
 19. Any formal complaints by stall holders and the public will be addressed within 7 days of being raised following Westside Markets formal complaint management process.